



# Pneumatic Tube Systems

## PREVENTIVE MAINTENANCE

We understand that as time passes your staff needs change and newer employees will need to be trained on the proper use of our pneumatic tube system. We always have provided training for our clients upon completion of a new system installation but we have expanded that training to include in-house training packages, factory training packages, and other helpful training materials.

### **In-house Package**

Our in-house training packages offer clients the ability to have our pneumatic tube system technicians come to the facility and train the employees on the proper use of the installed system.

### **Factory Package**

Our factory training packages allow our clients to tour our manufacturing facility and to be trained on our factory installed pneumatic tube system. We do require that all attendees are disclosed a week in advance from the date of the training so that we have materials readily available to each person. Also, these packages do not include accommodations or food but lunch can be provided to those attending for an additional fee.

### **Training Specialist Package**

Our training materials will often be used during our training sessions at the client's facility or our factory but we also offer a training package that the facility can use to train their own employees. Often times we will have a facility request that a designated employee be trained on the system so that they, in turn, can train additional employees in-house themselves. As a result, we have made our training materials readily available to order so that facilities can perform their own training.

### **The Zip Pneumatics Difference**

A significant difference between us and our competitors in training clients is that we do not raise our rates or limit the amount of people that can be trained during a single session. We allow our clients to choose anyone they wish to attend to learn about our pneumatic tube system. We have seen that as more people are properly trained in the use of the tube system we have seen the amount of system errors decrease. We have also found that most errors that occur with our system are not due to hardware or software failures but because personnel were not properly trained to use a pneumatic tube system.

We recommend facilities to take advantage of our training packages. All packages, unless specifically stated, only include one training session. We will only provide multiple sessions upon request from the facility (additional fees may apply).